



# Baltimore City Department of Human Resources

Elliott L. Wheelan, Director of Human Resources

Martin O' Malley, Mayor

**EXAMINATION FOR:** **EMERGENCY DISPATCHER**

**SALARY:** \$28,619 – \$34,643

**GRADE:** 86

**CLOSING DATE:** Continuous Recruitment

**POSITION:** An Emergency Dispatcher dispatches police units by two-way radio. Employees work rotating shifts including evenings, weekends and holidays.

The eligible list may be used to hire persons as vacancies arise.

**MINIMUM QUALIFICATIONS:** On or before the date of filing the application, each candidate must:

Have graduated from an accredited high school or possess a GED certificate;

AND

Have four years of experience in public contact work including one year of experience in operating two-way radio and related communications equipment;

OR

Have an equivalent combination of relevant education and experience in public contact work including one year of experience in operating two-way radio and related communications equipment.

One year of experience in police emergency telephone communications work may be substituted for the one year of operating a two-way radio and related communications equipment requirement.

**SELECTION PROCESS:** All candidates indicating the minimum qualifications on their applications will be placed on the eligible list without further examination. The training and experience of each candidate will be evaluated for appropriateness and quantity. It is essential, therefore, that you give complete and accurate information on your application. Vagueness or omission may prevent you from being considered for this position. Qualified candidates will not be listed in rank order.

**NOTE:** QUALIFIED APPLICANTS WILL BE INTERVIEWED, FINGERPRINTED, REQUIRED TO PASS A PHYSICAL EXAMINATION, BACKGROUND INVESTIGATION AND FURNISH PROOF OF DATE OF BIRTH AND EDUCATION.

**CONTINUOUS RECRUITMENT:** Vacancies may be filled at any time. Applications will be processed in the order in which they are received. Delay in filing your application may prevent you from being considered for vacancies.

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KMT/mk POSTED: 11/26/01

Salary Increased 7/1/02

Apply to: Baltimore City Department of Human Resources • 201 East Baltimore Street • Suite 100 • Baltimore, Maryland 21202 • (410) 396-3860

For additional job opportunities information, call (410) 545-3875

For the Hearing impaired: TTY 396-4930

**An Equal Opportunity Employer**

[www.baltimorecity.gov](http://www.baltimorecity.gov)

(see reverse side)

**APPLICATIONS:** Applications may be obtained by mail or in person from the Baltimore City Department of Human Resources, 201 East Baltimore Street, Suite 100, Baltimore, Maryland 21202.

**PHYSICAL EXAMINATION:** Eligible candidates must pass a job-related physical examination administered by the City.

**TESTING FOR DRUGS:** Effective October 1, 1994, the City's pre-employment physical examination for all applicants will include substance abuse testing. Substance abuse testing shall also be required prior to promotion to a sensitive job classification.

**ELIGIBILITY:** Qualified candidates will be considered for vacancies as they arise, for a period of at least one year. The decision of the Director of Human Resources with respect to acceptable minimum qualifications is final.

**SERVICE FEE:** City employees who are represented by a union will be required to become union members or to pay a service fee as a condition of continuing employment after completion of a probationary period.

**PROBATION:** All persons, including current City employees, selected from an eligible list resulting from this examination will be on probation for six months.

**FOR YOUR CONVENIENCE:** Applicants may also obtain and submit applications for this title at the following location:

Baltimore City Police Department  
601 East Fayette Street  
Main Lobby  
Baltimore, Maryland 21202

This location is for pick up and drop off only.  
No mail is accepted at this address.



Baltimore City  
Department of Human Resources  
201 East Baltimore Street  
Suite 100  
Baltimore, Maryland 21202